

## **APPENDIX E: SILICON SOLAR INC (SSI) FULL TEN YEAR WARRANTY ON THE SUNMAXX SOLAR COLLECTORS**

### **1.) SCOPE OF COVERAGE**

This warranty applies to a new solar collector purchased by the end user. The warranty covers the collector as a whole including all of its components and parts. It extends to the first buyer and to any subsequent owners of the system for a total of Ten (10) years.

### **2.) WARRANTY ON THE COLLECTOR**

Silicon Solar Inc (SSI) warrants fully its solar collectors to be free from defects in both material and workmanship for a total period of ten years from date of installation acceptance by the original owner. If a failure does occur during the warranty period, SSI will provide a new part, or at SSI's option, have repaired any part of the collector. A new warranty shall apply to any replacement part, but shall be limited in time to the remainder of the original warranty period. This warranty applies to collectors installed for use as a heat collector to provide energy for use in medium temperature range applications (110 to 210 degrees Fahrenheit) only.

### **3.) SERVICE LABOR RESPONSIBILITY**

This warranty covers labor expenses for removal and reinstallation. SSI will pay up to sixty dollars (\$60.00) per collector for such expenses.

### **4.) ABSORBER SURFACE**

SSI warrants fully for a period of ten years against and degradation of the absorber surface which would significantly affect the collector performance.

### **5.) WARRANTY EXCLUSIONS:**

A.) This Warranty Will Not Apply To The Following Exclusions

- 1.) To defects or malfunctions resulting from failure to properly install, operate or maintain the collector.
- 2.) To damage from abuse, accident, fire, flood, hail, wind or other acts of God.
- 3.) To glass breakage.
- 4.) To collector failure which occurs due to damage caused by heat transfer fluids.
- 5.) If the collector is moved from the original installation location.
- 6.) When the collector is installed as a roof membrane or as an integral part of an existing roof membrane.
- 7.) To damage caused by freeze.

B.) Limitation on Exclusion from Coverage: Conditions that may occur in the normal operation of the collector shall not be invoked by SSI to reduce the coverage of this warranty.

### **6.) OTHER RIGHTS AND REMEDIES**

A.) Consequential and Incidental Damages

SSI shall not be liable for: (1) Consequential damages to the system in which the improperly functioning collector is installed, and (2) Incidental expenses incurred to repair or replace, as necessary, any other obligations or liability in connection with the collector.

B.) No Other Expressed Warranties

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by SSI, and SSI neither assumes nor authorizes anyone to assume for it any other obligations or liability in connection with the collector.

C.) Implied Warranties

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

D.) Right to Arbitration

Any dispute between the buyer and SSI pertaining to this warranty may, at the option of the buyer, be resolved by arbitration in the state installed according to the rules of the American Arbitration Association, except for installation issues where installation was conducted by a non-SSI approved installer.

E.) Right to Indemnity

SSI will fully indemnify a licensed contractor who installs the collector and gives a written warranty as required by the California Solar Tax Credit Regulations, in the amount of any liability to the buyer under such warranty for a breach that is also a breach of the Manufacturer's warranty to the buyer.

### **7.) FILING A CLAIM**

All claims should be filed with the contractor or the Dealer from whom the collector was purchased. If unable to do so, please contact:

**Silicon Solar Inc**  
2917 State Highway 7 - Bainbridge, NY 13733  
P: 800.653.8540 - F: 866.746.5508

# WARRANTY REGISTRATION

YOU CAN GET AN ADDITIONAL FIVE (5) YEAR WARRANTY FOR \$99.00. PLEASE MAKE CHECK PAYABLE TO: SILICON SOLAR INC. PLEASE REMIT PAYMENT WITH YOUR WARRANTY REGISTRATION CARD.

Date \_\_\_\_\_

Bought By \_\_\_\_\_

Sold By \_\_\_\_\_

Owner's Name \_\_\_\_\_

Dealer's Name \_\_\_\_\_

Signature \_\_\_\_\_

Signature \_\_\_\_\_

Street \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

THIS CARD MUST BE FILLED OUT AND RETURNED IN ORDER TO REGISTER WARRANTY

PLEASE MAIL WARRANTY CARD TO:

**Silicon Solar Inc**  
2917 State Highway 7  
Bainbridge, NY 13733